

COVID-19 Members Booking Policy
Effective from 24 April 2020

- Singles Only
 - Max 2 people on the court at any time.
 - no spectators allowed (on or off the court).
 - Both member names required for bookings.
- Bookings Only (No walk ups).
- Tennis Members Only. No Visitors (an exception will be made for family members).
- Suspension of the online booking system.
- To make a booking, please contact Ivan on 0402 646 924 or submit an online request form (SMS or WhatsApp) between the hours 8am-5pm Monday to Saturday.
- **Maximum of 1.50 hrs per day, 7 days per week. Maximum of 10.50 hrs per week.** A further 30 minutes can be permitted subject to availability and total court usage. This can only be extended at the time of booking.
- **A limit of 2 current bookings at a time.**
- **Peak Time – A maximum of 3 hrs playing time, per week each member. (Mon-Sun after 6pm).**
- Court bookings available between 8:00am-10:30pm (7 days).

Please note: You must only arrive 3 mins before your booking. Must leave 3 mins after booking concludes. No lingering before or after bookings. This also includes car park area.

- Must adhere to correct court booking at all times. No swapping courts.
- No ball machines to be used.
- Suspension of demo and hire Racquets.
- Tennis membership card required at all times.
- Temporary Change to Check-in Policies
 - For the safety of both staff and members, Check-In at the pro shop and/or club would be suspended.
 - Members must ensure they bring their Members ID and place outside the court that they have been allocated to, next to the court entrance.
- Only members whose name booking is under can be present. No substitutes for other members.
- 24 Hour Cancellation Policy.
- Maximum of one member and one staff in the pro shop at a time.
- Waiting list available.
- Bathrooms available (No Showers).
- Breaches in Policy may result in suspension of bookings.