

## **COVID-19 Members Booking Policy** **Effective from 1<sup>st</sup> October 2020**

- Singles and Doubles permitted
  - No spectators allowed on court.
  - Any non- member on court is subject to a visitor fee.
  - No baskets permitted. An exception has been made for parents coaching their children, however registration with the pro shop is required.
  - Member names required for all bookings.
  - Parent Supervision permitted.
  - Please Check in at Pro Shop prior to all bookings.
- Bookings Only (No walk ups).
- Tennis Members Only during peak times. Visitors permitted with member bookings only.
- Suspension of the online booking system.
- To make a booking, please submit an online request form. Should you require a booking on the day, please submit an online form and contact the pro shop for confirmation. Bookings to be made between 8am-5pm (Monday to Saturday)
- A limit of 2 current bookings per 7 days.
- The Board has implemented the following limits on tennis usage during peak times. Peak times have been identified as Monday to Friday 4pm-9pm. Court hire is limited to a maximum of 4 hours of singles, or 8 hours of doubles, or a combination of both is allowed.
- There is currently a limit of 2 active bookings per 7 days.
  
- Off Peak – Initial bookings limited to 2 hrs per day. Additional hours can be booked at the time of the actual booking on the day, subject to availability.
  
- Court bookings available between 7:00am-10:30pm (7 days).

### ***All tennis members must ensure they adhere to social distancing requirements at all times.***

- Must adhere to correct court booking at all times. No swapping courts.
- Please check in at pro shop prior to all bookings.
- Ball Machine permitted.
- Suspension of demo and hire Racquets.
- Tennis membership card required at all times.
- Only members whose name booking is under can be present. No substitutes for other members.
- 24 Hour Cancellation Policy.
- Maximum of one member and one staff in the pro shop at a time.
- Waiting list available.
- Breaches in Policy may result in suspension of bookings.