



COACHING POLICY

By enrolling into the SSC Coaching Program, you agree to the following:

Agreement Terms

I/We agree to indemnify and agree to keep indemnified and hold harmless Strathfield Sports Club and its affiliates against all actions, suits, proceedings, claims, demands, costs, losses, damages and expenses ("Claim") in any way connected to or resulting from any damage loss, death, or injury sustained during or otherwise associated with the program. I hereby release and discharge Strathfield Sports Club and its affiliates from any Claim relating to the program which may be made against Strathfield Sports Club and its affiliates. Should myself / my child(ren) require first aid or medical treatment whilst participating in the program, I/we hereby authorise and consent to such treatment as deemed necessary, at my expense. Please indicate any specific medical conditions that Strathfield Sports Club coaching staff should be aware of on this form. Unless I/we have expressly notified Strathfield Sports Club in writing otherwise, I/we authorise Strathfield Sports Club to use images and/or video footage of me/my child(ren) for promotional and educational purposes only, i.e. website, promotional flyers, social media, coach education. Please notify us in writing if you do not wish your/your children's image to be used, otherwise we will assume you have no objections. I/We have read, understood and accepted the Strathfield Sports Club policies. Strathfield Sports Club reserves the right to update these policies from time to time.

Payment, Cancellation and Weather Policies

Payment for each respective term fees must be paid in full no later than the due date. Active Kids Vouchers are accepted. Notice of cancellation of enrolment must be received in writing to Strathfield Sports Club by the date set out for each term. No refunds will be given under any circumstance. Credit towards next Terms coaching may be provided in instances at the Head Coach/Sports Manager's discretion.

Cancellations & Make Ups

Medical certificates are required for makeup lessons. Medical certificates must be submitted in writing within 2 weeks of the date of the missed lesson. All lessons must provide in writing to Strathfield Sports Club a minimum of twenty-four (24) hours if unable to attend scheduled class. Failure to give a medical certificate for missed classes will result in the missed class being forfeited.

Makeup lessons are subject to class type and availability. You can request in writing to the Head Coach to join another class during the term, pending student to coach ratio. It is the responsibility of all players to attend makeup lessons. NO makeup lessons will be offered for a missed makeup lesson.

School holiday makeups will be held on select days for group lessons if necessary and private and/or semiprivate lessons. School Holiday Camps are also an option to redeem pending availability.



Rain

Wet weather cancellation notifications will be delivered via text message, email or phone 30 minutes prior to the scheduled lesson. If you do not receive an email or text message, the lesson is assumed to proceed as per normal. Strathfield Sports Club will not provide makeup lessons for players who choose not to attend a lesson that went ahead and/or assume that lessons are cancelled due to wet weather.

If a lesson commences, and is cancelled less than half way through, a makeup lesson will be offered for the unused portion. If over half the lesson has occurred when play has ceased due to rain, it will count as a whole lesson.

In the event that there is excessive rain in the term, credit for the missed lessons will be provided to use with a 90-day expiration date. The following term will still be owing.

Extreme heat

Strathfield Sports Club coaches will modify lessons appropriately when there is extreme heat. If there is extreme heat (38°C +), cancellation or modification of the lesson may occur at the discretion of the HEAD Coach and Senior Tennis Coach.

Payment Options

In Shop: In person at the Pro Shop before the due date

Online: Through Stripe invoice that is emailed just before the start of each term

Version	Authorised by	Date Reviewed	Next Review Date
1	Aimy Chen	11/11/2024	11/11/2025